

PostNord Part Loads - Domestic Sweden

For customers with an agreement

PostNord Part Loads is a simple, value-for-money standard service from PostNord. With our unique coverage across the whole of Sweden, you can send various types of goods from 2,500 kg. Goods are collected and distributed direct from sender to final recipient without the need for handling at a terminal. We use our unique infrastructure to collect and deliver your part-load goods. We decide collection and delivery times together with our customers. To use the PostNord Part Loads service, an agreement is necessary.

Dimensions and weight

Max. dimensions

Length	12 m
Width	2.40 m
Height	2.65 m

Max. weight

Per loading meter	1,950 kg
per shipment	35-39 tonnes

Max. volume

Per shipment	133 m ³
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Goods with dimensions and weights that deviate from these can be handled as special assignments. For more information, please contact the traffic office.

Transport booking

Bookings can be made Monday-Friday (except public holidays) until 12 noon for collection on the next business day (except public holidays). Booked shipments are usually collected Monday-Friday (except public holidays) between 7 a.m. and 5 p.m.

North Postal codes: 80-98
bokning.partinorr@postnord.com

Middle Postal codes: 10-19, 60-69, 70-79
bokning.partimitt@postnord.com

South Postal codes: 20-29, 30-36, 37-39,
40-47, 50-59
bokning.partisyd@postnord.com

Common telephone number: T +46 (0)771 313 333

Delivery time

PostNord Part Loads are delivered to recipient companies Monday-Friday between 7 a.m. and 4 p.m. (except public holidays).

The service includes one loading and one unloading at the recipient. The service does not include a Delivery time guarantee.

EDI

PostNord requires the shipping information to be transferred electronically via EDI (Electronic Data Interchange).

This can be done in three different ways:

1. Via Pacsoft Online at postnord.se.
2. By using another transport administration system approved by PostNord.
3. By sending your own file with advance notification, in accordance with EDI Transport Instructions.

See Shipping documents at postnord.se/frakt-handlingar.

Loading/Unloading

The estimated time spans for loading and unloading will be as follows:

2,500 - 4,999 kg	20 min
5,000 - 6,999 kg	30 min
7,000 - 9,999 kg	40 min
10,000 - 24,999 kg	50 min
25,000 - FTL	60 min

Additional services

Insurance

You have the option to take out a goods insurance policy via PostNord. It covers all types of permitted goods and items, except for already damaged or used goods.

The insurance policy is taken out via PostNord Customer Service. For more information, see Terms & Conditions for Insurance at postnord.se/kundvillkor.

ADR - Dangerous goods

Shipments containing dangerous goods or Dangerous Goods LQ are handled via the additional services ADR or Dangerous Goods LQ. The customer is responsible for the goods and for ensuring compliance with the relevant provisions of ADR-S. Class 1 and Class 7 goods and Class 4.1 and 5.2 materials with Class 1 as secondary danger as defined in the provisions of ADR-S may not be sent via the PostNord Part Loads service. Shipments with a certain "limited quantity" of dangerous goods may be sent, although not to or from Gotland. For more information on what is meant by Dangerous Goods LQ, see msb.se

Dangerous Goods LQ

See description of additional service ADR - Dangerous goods.

Driver Notification

The driver calls the recipient prior to the delivery attempt.

Loading and unloading equipment

- Rear-end lift (our vehicles are not always equipped with a rear-end lift, so this must be ordered at the time of booking)
- Crane vehicle - max. 28 tonne/meter (crane vehicles can be ordered at most locations, please contact us for more information)
- Forklift truck unloading (our traffic offices can provide unloading by forklift truck at the recipient, at a cost that is determined for each specific case).

Additional loading and unloading location

For each shipment, several drop-offs are allowed, with an surcharge for every extra stop on the same day within 20 km. Waiting time may occur, as shown in the table.

Receipt (POD)

A signed shipping receipt, Proof of Delivery, can be obtained within 48 hours to confirm that the goods have been delivered.

Recipient Freight

Recipient Freight means that the recipient will be invoiced for shipping costs. Both sender and recipient must be agreement customers in Sweden.

Time-specific loading/unloading

In most locations, we can offer time-specific loading/unloading, depending on capacity and local conditions.

Temperature-controlled goods

An extra freight charge is applied in the case of frozen, refrigerated or heated transports. This additional option must be checked with the respective traffic office in good time before booking.

Pallet Exchange

Pallet Exchange is a system used to keep track of pallet flows between customers who send goods with the service PostNord Part Loads and receiving clients. The system includes approved EUR pallets. Special agreement for receiving customers required.

Other shipping tasks

We have good facilities for assisting with the coordination of various projects, such as special transports, warehouse moves, trade fairs etc.

Volume calculation

Dimensional or volumetric weight is a measure of the volume that the goods occupy.

The volumetric weight is calculated using one of the following principles.

Cubic meters

A cubic metre is a measure of the volume (m³) of the goods. Cubic metres are used to calculate the weight calculated by volume for goods that can be loaded together, i.e. goods that are deemed to be able to be loaded together with other goods without breaking or risking damaging other goods. This could apply to e.g. boxes, picking goods, goods under 1.3 m that can be consolidated, etc. One cubic metre corresponds to 280 kg.

Loading meters

A loading metre is a measure of the space taken up by the goods in the transport unit. One loading metre refers to one linear metre on a lorry loading platform with the transport unit's full width and height. Loading metres are used primarily for calculating weight calculated by volume when using cubic metres or pallet places is not appropriate. This could apply to e.g. furniture, machinery, fragile goods, etc. that are pre-packed in such a way that makes it difficult to load other goods on top of them, i.e. the goods use the entire loading space that they occupy. A loading meter corresponds 1950 kg.

Pallet places

Pallet places, like loading metres, are a measure of the space taken up by the goods in the transport unit. Pallet places are only used as a concept for pallets with standard EUR pallet Size, i.e. 1.2 m x 0.8 m, and a pallet place is an expression of the space taken up by the pallet. Pallet places are used for calculating volume weight for pallets when using cubic metres is not appropriate. This could apply to transporting e.g. furniture, machinery, fragile goods, etc. that are loaded on pallets with EUR pallet Size (1.2 m x 0.8 m) and are pre-packed in such a way that makes it difficult to load other goods on top of them, i.e. the goods use the entire loading space that they occupy (goods that cannot be stacked or consolidated or are more than 1.3 m in height). A pallet place corresponds 780 kg.

Linear meters

Shipments containing packages with a weight exceeding 35 kg and 2.4 meters or length 6-12 meters are treated as "long goods" and their volume is calculated based on the goods width, see Special Terms and Conditions at postnord.se. Minimum chargeable weight is 2500 kg.

Bredd (cm) längdmeter	Volymvikt (kg) per
0 - 60	487,5
61 - 80	650
81 - 120	975
121 - 160	1 300
161 -	1 950

Contents

PostNord Part Loads may contain dangerous goods or a limited quantity of dangerous goods; see additional services ADR and Dangerous Goods LQ.

For more information on what is classed as dangerous goods, see msb.se. For information on what is classed as prohibited goods, see service-specific Special Terms and Conditions at postnord.se.

PostNord's liability

See the Special terms and conditions for PostNord Part Loads, PostNord's General Terms and Conditions for Commercial Customers (PAKN) and the Nordic Association of Freight Forwarders' General NSAB 2015 at postnord.se/kundvillkor. PostNord Part Loads is not a conveyance by post.

Shipping document

A shipping document must be made out for every shipment. Each package should be labeled. At least three copies of approved SIS shipping notes, printed on a laser form, are used as the shipping documents.

Addressing

The recipient company's contact person and delivery address, including the relevant postal code. The recipient's daytime telephone number. If there are any errors in the details that you provide of the recipient's PO box number/address, you will be charged an extra fee. Postal codes in Sweden can be found at postnord.se.

Forwarding

PostNord Part Loads are not forwarded.

Product code

PostNord Part Loads - product code 85.

Transport administration services at postnord.se

You can print out consignment notes, submit complaints and search for goods and postal codes at postnord.se. You can also find general and special terms and conditions for our services here.

Certifications

Our business system is certified by Bureau Veritas Certification Sverige AB and meets the requirements of ISO 9001 and ISO 14001.

PostNord
Kundservice

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