

Valuables

The Valuables service is a secure way of sending means of payment within Sweden up to a market value of SEK 10,000 and other valuable contents worth up to SEK 50,000. With Valuables, you can always be sure that your item reaches the right person, since it is collected and receipt is confirmed by the recipient or their representative.

Packaging

The item's packaging must be sealed, and must protect the contents well. Window envelopes may not be used.

You can seal Valuables items using special valuables tape or a wax seal.

Labelling

State the name and postal address of the recipient and the sender.

Freight documents

Freight documents can be printed out in three different ways:

1. Via the developed printing system Postnord provides or another Transport Administration system (TA system) approved by PostNord
2. Via your own TA system.
3. When dropping the item off at one of PostNord's Business Service Centres.

Posting

Valuables items can be posted at PostNord Business Service Centres or via your rural postman. Remember always to keep the receipt which you receive on posting your letter.

If the contents are a means of payment, you may not hand in more than one item per place each day. For other contents, you may hand in more than one item on a single occasion, provided that the total market value does not exceed SEK 500,000 per posting day and per posting location.

For information about our posting offices, see

postnord.se or contact customer service.

Dimensions and weight

Minimum and maximum dimensions

Length: min. 140 mm

Width: min. 90 mm

Maximum length + circumference = 2,000 mm

Rolled items

Length: min. 100 mm

Maximum length + circumference = 2,000 mm

Minimum length + 2 x diameter = 170 mm

Maximum weight

20 kg per item

Delivery time

Valuables submitted on a weekday normally reaches PostNord's business service centres next weekday after the date of submission (certain geographical exceptions).

Delivery

Valuables items can be collected from PostNord Business Service Centres or delivered by a rural postman.

Receipt of the item is confirmed by the recipient or their representative on production of ID.

The item will be held at the collection point for collection for 14 days from arrival.

The value of the contents

If the item contains means of payment¹, it may have a market value of up to SEK 10,000. If the item con-

¹ "Means of payment" means cash and other generally-accepted means of payment.

tains other contents, it may have a market value of up to SEK 50,000.

PostNord's liability

PostNord provides compensation for lost or damaged Valuables items up to a value of SEK 10,000 if the content is means of payment and up to a value of SEK 50,000 for other content. Compensation is calculated according to the proven market value. If the contents exceed the permitted market value, no compensation will be paid in the event of loss or damage.

Payment

You can use a franking machine or pay by invoice (Postage Paid). You can apply to pay by invoice at our Business Centres, at postnord.se or via customer service.

Additional services

Additional services are available for Valuables.

Personal Delivery

Ideal when sending an item to a private individual if you want the addressee to confirm receipt in person.

Original delivery note

You get back the original copy of the recipient's confirmation of receipt after the archiving period (two months).

Receipt Image

You receive an electronic image of the original notification once the recipient has confirmed

receipt.

Environmentally certified distribution

PostNord is environmentally certified in accordance with ISO 14001, and we can also report servicespecific environmental data to customer who would like this information.

Terms and conditions

You can find specific terms and conditions for this service at postnord.se.

General terms and conditions

For customers paying by cash, PostNord's General Terms and Conditions (PAV) apply. For customers paying by invoice or customers with agreements, PostNord's General Terms and Conditions for Commercial Clients and Other Organisations (PAKN) apply.

These terms and conditions can be obtained from postnord.se or via PostNord's customer service.

PostNord Sverige AB
Customer service

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postnord.se