

EMS International Express

EMS International Express is the ideal service when you need fast and secure international express delivery for valuable documents and goods, directly to the recipient's door. You can easily purchase the service via postnord.se/skicka.

Packaging

Always use packaging which protects the contents well. You can find packaging advice at postnord.se.

Electronic Data Interchange (EDI) and shipping labels

Label each EMS item with a correct and fully completed EMS shipping label, which can be purchased from postnord.se/skicka.

State the name and postal address of the recipient and sender, as well as the telephone number of the recipient.

For further information, please contact customer service or visit postnord.se

Posting

Items can be dropped off at PostNord's service points.

Dimensions and weight

Maximum dimensions

Length: 1.5 m. Length + circumference 3.0 m.

Maximum weight

- 20 kg per package

Contents

EMS International Express may be used to send documents and goods with a market value of up to SEK 50,000 per item.

Delivery

The delivery time varies according to the recipient country. At least one delivery attempt is made

during office hours in the recipient country before notification is left.

Depending on the country, the item is then returned to the sender after seven to fifteen working days.

Visit postnord.se for further information about the conditions for each country.

The delivery time can be extended in case a shipment item containing goods is sent outside the EU, if the shipment item misses customs EDI.

Tracking

EMS International Express can be tracked to several countries via postnord.se or customer service. You will be given information about dropping off, where the item is and when it has been delivered.

Payment

Shipment labels via postnord.se/skicka are pre-paid.

PostNord's liability

PostNord's liability is limited to 17 SDRs per kilo.

Customs declaration

When sending items outside the EU containing goods which are subject to customs duty, a customs declaration must be attached using specific customs documentation.

Visit postnord.se for detailed information on customs documentation.

When using your own computer/printer following direct payment at postnord.se/skicka the customs information should be provided electronically. PostNord reserves the right to return shipment items to the sender if the customs documentation is incomplete or missing.

Environmentally-certified distribution

PostNord is, since 1999, certified in accordance to ISO 14001, and we are constantly striving to reduce environmental impact.

Terms and conditions

You can find specific terms and conditions for this service at postnord.se.

General terms and conditions

For customers paying by cash, PostNord's General Terms and Conditions (PAV) apply.

These terms and conditions can be obtained from postnord.se or via customer service.

PostNord Sverige AB
Customer service

Phone:
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From abroad:
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postnord.se