

International mail, non traceable

Sending International Mail enables you to reach recipients worldwide.

International Mail

You can pay International 1st Class Mail with stamps, by franking machine or by invoice.

Packaging

Always use an envelope or other packaging which protects the contents well. Rectangular cards with a paper weight of at least 150 gram per square meter do not need packaging.

Labelling

State the name and postal address of the recipient and the sender.

First Class Mail International

Letters should be marked with a blue "Prioritaire 1:a-klassbrev" label or the word "Prioritaire" to the left of the stamp/franking.

Posting

International Mail can be posted at PostNord's service centres or using PostNord's letter boxes. Shipment items which are purchased via postnord.se/skicka shall be posted at Postnord service point. Postage Paid items can only be posted at PostNord Business Service Centres or letter terminals. For information about our service centres, letter boxes and collection times, see posten.se or contact customer service.

Dimensions and weight

Minimum and maximum dimensions

Minimum dimensions: 90 x 140 mm.

Length: max. 600 mm.

Combined max. length + width + thickness is 900 mm.

Maximum weight:

2,000 g per letter.

Rolled items

Minimum dimensions: length 100 mm; length + 2 x diameter min. 170 mm.

Maximum dimensions: length 900 mm; length + 2 x diameter max. 1,040 mm.

Contents

International Mail may contain documents and small non-valuable goods.

Letters containing goods and which are sent outside EU shall be marked with a unique ID number and a corresponding S10 barcode. There are three different ways to create the unique item ID number:

1. Via the developed printing system Postnord provides or another Transport Administration system (TA system) approved by PostNord
2. Via your own computer/printer following direct payment at postnord.se.
3. Via your own TA system.
4. When dropping the item off at one of PostNord's service points.

Furthermore, besides the name and address of the receiver, write the senders name and address on the letter.

Letters with item ID-number are not traceable.

Security Declaration

When you are sending goods within EU, you must attach a Security Declaration to each item.

Prohibited contents

International Mail may not contain dangerous goods. For information about dangerous goods, see postnord.se.

Delivery

The delivery time varies depending on the destination country. For more information, see postnord.se.

The delivery time can be extended in case a shipment item containing goods is sent outside the EU, if the shipment item misses a unique ID number and a corresponding barcode or customs EDI. The shipment items is not traceable..

Payment

Apply stamps or frank the letter by using franking machine. You can also use pre-franked envelopes which can be purchased at PostNord's Service Points.

If you send large volumes of International Mail, you can apply to send Postage Paid letters and pay by invoice. You can apply at postnord.se or via customer service.

Customs declaration

On letters sent outside the EU containing goods should a custom declaration be attached. For further information about customs documentation see postnord.se.

When using one of the options below the customs information should be provided electronically, including transport-EDI.

1. Via the developed printing system Postnord provides or another Transport Administration system (TA system) approved by PostNord
2. Via your own computer/printer following direct payment at postnord.se.
3. Via your own TA system.

PostNord reserves the right to return shipment items to the sender if the customs documentation is incomplete or missing. It is mandatory to send customs EDI before posting as a credit customer.

Environmentally-certified distribution

PostNord is, since 1999, certified in accordance to ISO 14001, and we are constantly strive to reduce environmental impact.

Terms and conditions

You can find specific terms and conditions for this service at postnord.se.

General terms and conditions

For customers paying by cash, PostNord's General Terms and Conditions (PAV) apply. For customers paying by invoice or customers with agreements, PostNord's General Terms and Conditions for Commercial Clients and Other Organisations (PAKN) apply. These terms and conditions can be obtained from postnord.se or via customer service.

PostNord Sverige AB
Customer service

Phone:
0771-33 33 10
From abroad:
+46 771 33 33 10

postnord.se