

Mail

Sending Mail enables you to reach recipients throughout Sweden, normally within two working days.

Packaging

Always use an envelope or other packaging which protects the contents well. Rectangular cards with a paper weight of at least 150 gsm do not need packaging.

Labelling

State the name and postal address of the recipient and the sender.

Posting

Domestic Mail can be consigned at Postal service points or using PostNord's letterboxes. For information about our Postal service points, letterboxes and collection times, see postnord.se or contact customer service.

Dimensions and weight

Minimum and maximum dimensions

Length: min. 140 mm, max. 600 mm

Width: min. 90 mm

Combined max. length + width + thickness is 900 mm

Rolled items

Minimum dimensions: length 100 mm;

length + 2 x diameter min. 170 mm

Maximum dimensions: length 900 mm;

length + 2 x diameter max. 1,040 mm

Maximum weight

2 kg per letter.

Delivery

Mail is normally delivered within two workingdays after drop-off day.

Payment

Affix a stamp on the mail. Pre-franked envelopes can also be purchased from Postal service points or postnord.se.

The postage rate varies depending off weight. You can find our prices at postnord.se.

Additional services

Together with Mail, you can use the additional services Cash on Delivery and Express.

Environmentally-certified distribution

PostNord is environmentally certified in accordance with ISO 14001, and we can also report service-specific environmental data to customers who would like this information.

Terms and conditions

You can find specific terms and conditions for this service at postnord.se.

General terms and conditions

For customers paying by cash, PostNord's General Terms and Conditions (PAV) apply. These terms and conditions can be obtained from postnord.se or via customer service.

PostNord Sverige AB
Customer Service

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postnord.se