

Cash On Delivery

Cash on Delivery enables you to receive direct payment for an item or document. The recipient pays the amount stated on the item when they collect it. The amount is paid in via your bank to your plusgiro or bankgiro account.

Cash on Delivery is an additional service to domestic Mail, 1st Class Mail and Registered Mail.

Amount

The maximum Cash on Delivery amount is SEK 10,000.

In combination with Registered Mail is the maximum amount SEK 10,000 (SEK 5,000 if means of payment). "Means of payment" means cash and others generally-accepted means of payment.

If the content is means of payment you can not make a combination with other contents.

Freight documents

Cash on Delivery items should be supplied with freight documents that can be printed out in the following ways:

1. Via the developed printing system Postnord provides or another Transport Administration system (TA system) approved by PostNord
2. Via your own computer/printer following direct payment at postnord.se.
3. Via your own TA system.
4. When dropping the item off at one of PostNord's service points.

Posting

Cash on Delivery items can be posted at PostNord's service points. Cash on Delivery are dropped off at PostNord's service points.

Always remember to retain your receipt.

For information about PostNord's service points, see postnord.se or contact customer service.

Notification

Recipients are sent notification of Cash on Delivery items.

If notification is carried out via EDI or if details of the recipient are submitted in conjunction with the item being dropped off, or if freight documents are purchased via postnord.se then the sender can choose between notification via SMS or e-mail.

The recipient usually receives physical notification the next working day after the item has been dropped off, no later than two working days after the drop-off date.

Delivery

Cash on Delivery items are disclosure of identity delivered to PostNord's service points or via rural postmen.

Items of mail remain available for collection for 14 days from the day of arrival at the collection point.

Tracking

Cash on Delivery items can be tracked via postnord.se or customer service. You will be given information about dropping off, where the item is and when it has been delivered.

Payment

Cash on Delivery can be paid for via postnord.se/skicka, Postal Service Points or by franking. If you send large quantities of Cash on Delivery items you can apply for Porto Betalt and pay on invoice. Apply via postnord.se or customer service.

Environmentally-certified distribution

PostNord is environmentally certified in accordance with ISO 14001, and we can also report service-specific environmental data to customers who would like this information.

Terms and conditions

You can find specific terms and conditions for this service at postnord.se.

General terms and conditions

For customers paying by cash, PostNord's General Terms and Conditions PAV apply. For customers paying by invoice or customers with agreements, PostNord's General Terms and Conditions for Commercial Clients and Other Organisations PAKN apply. These terms and conditions can be obtained from postnord.se or via customer service.

PostNord Sverige AB
Customer service

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postnord.se